

PRIVACY POLICY

Protecting your privacy

Thank you for visiting our website and reviewing our Privacy Policy. Cairns Industries Pty Ltd as trustee for The Shannon Investment Trust (**Caravans And More**) is committed to protecting your privacy and the confidentiality and security of personal information provided by you to us. In accordance with the privacy law, this policy outlines how we manage privacy protection of your personal information.

Your access and use of this website is conditional on your acceptance of this Privacy Policy. Your continued use of the website indicates your consent to the collection and use by us of any personal information you provide or we obtain whilst you are using the website in the manner set out below.

We reserve the right to modify this Privacy Policy at any time. If this Policy is changed, the changes will be posted on the website and we will not separately notify you of these changes.

Collection of personal information

Caravans And More will not collect personal information about you, unless such information is provided voluntarily by you or collected from you with your prior knowledge and consent. Any personal information collected is strictly confidential and will not be revealed, disclosed, sold, distributed, shared or otherwise passed on to any third party unless permitted by law, disclosed in this policy or where Caravans And More has your express consent to do so. We will only use personal information provided by you as disclosed in this policy.

You should be aware that non-personal information and data may be automatically collected through the use of 'cookies'. Cookies are pieces of information that a website can use to recognise repeat usage, facilitate users on getting access to and use of the website and allow a website to track usage behaviour and compile aggregate data that will allow content improvement and targeted advertising. The use of cookies is standard and you will find that most websites use them. Most internet browsers are preset to accept cookies, however if you prefer not to receive them you can adjust your browser to refuse cookies or to notify you when cookies are being used.

How do we collect the personal information?

We collect the information by telephone, through our website and by other electronic communication channels. We collect this information through our staff and through our contracted agents and other service providers.

We will collect personal information about you via the website if you voluntarily submit it to us by:

- Sending us an email;
- Completing an application;
- Sending us information via the 'Contact Us' page on the website; or
- Giving us personal information when using any part of the website or contacting us in any other manner.

If you do nothing during your visit but browse through the website then our website will automatically record some information about your visit to the website. The type of information

that will be collected includes the type of web browser and operating system that you are using and the date and time of visit to our website and the web pages you accessed. If you linked to our website from another website then that information will also be recorded.

How do we use the personal information?

We will only use personal information provided by you for the purpose for which it was collected. This may include to provide the services requested by you and to manage those services, including customer service, to research, develop and improve Caravans And More's services, to conduct surveys to determine use and satisfaction with our services, to generate statistics, to promote and market special offers and other services to you, for purposes connected with the operation of Caravans And More or to personalise the advertising you see when you visit our website.

Who will see or have access to your personal information?

Your personal information may be disclosed to the following individuals and organisations:

- Caravans And More staff and bodies corporate;
- The public if you advertise with Caravans And More;
- Individuals and organisations that advertise with Caravans And More if you submit an enquiry with Caravans And More. Depending on your enquiry these may include private advertisers, licensed caravan dealers, caravan brokers, operators of linked sites, financial service providers, insurance services providers and vehicle inspection service providers.
- Outsourced service providers who assist Caravans And More to provide its services including information technology providers, marketing and market research advisers and professional advisers.
- Resellers of Caravans And More services;
- Organisations involved in a sale/transfer of Caravan And More assets, business or shares;
- Government and regulatory authorities as required by law.

We will take reasonable steps to ensure the security of any information you provide to us, however the open nature of the internet is such that information exchanged via the internet may be accessed and used by people other than those for whom the data is intended.

What if I want to check what personal information you hold about me?

Subject to any legal restrictions we would be happy to advise you what personal information we hold about you if you request this. If you wish to access your personal information please contact us via the 'Contact Us' page on this website. If your request is particularly complex or requires detailed searching of our records, there may be a cost to you in order for us to provide this information.

If you believe there are errors in our records about you, please let us know and we will be happy to investigate and correct any inaccuracies.

Links to other websites

When you leave this website, you will be going to websites that are beyond our control. These other websites collect personal information or other information of users. This Privacy Policy does not apply to any external links or other websites. We encourage you to read the privacy policies of any other websites you link to from this site.

Further information

If you would like further information on our Privacy Policy or if you have any concerns over the protection of the information you have given to us or that we have collected from others, please contact us via the 'Contact Us' page on this website.